



Quality Policy

Onyx Project Services has established a reputation as a quality-led project management company, who develops effective commercial solutions and specialises in most aspects of retail equipment and store fitting.

We are dedicated to providing our customers with a high-quality service, giving value for money and complete satisfaction.

In order to achieve this, we are committed to a continuous improvement culture throughout the organisation. We will establish a series of quality objectives designed to ensure the conformity of our products & services to our customers' requirements, meet any legislative requirements and enhance our customer satisfaction. We will establish these objectives annually, share them with our team and regularly review our progress and achievements.

We are committed to continually improve our quality management system and its continued certification to the requirements of BS EN ISO 9001 standard.

We aim to fully understand (and wherever possible exceed) the stated requirements of our clients, colleagues and other Interested Parties.
as well as recognise the importance of:

- a) Safety
- b) Training
- c) Housekeeping

We view Quality as an essential company framework to gain competitive advantage, as well as reinforcing and enhancing the company's reputation and image.

Michael Brace
Managing Director